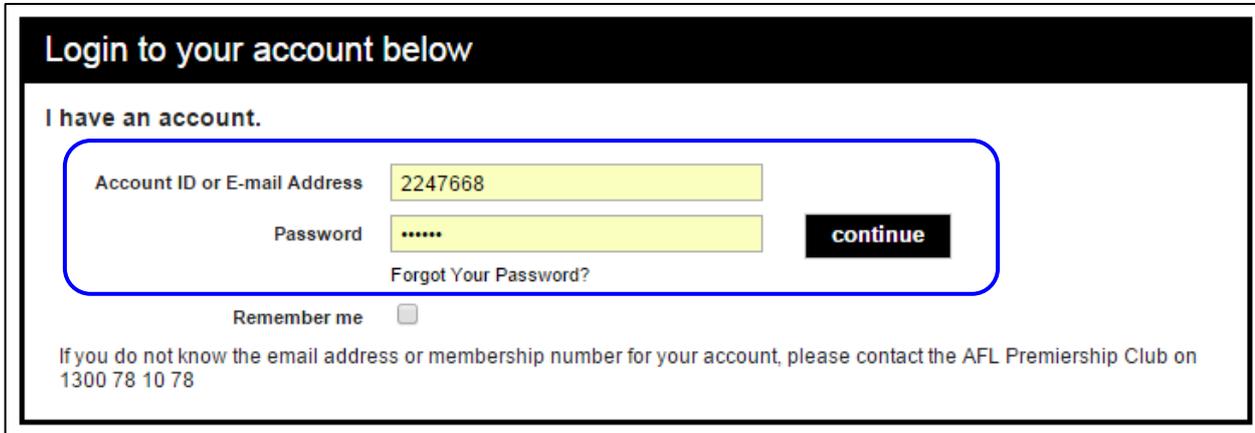


## Logging in to your 'MyPremiershipClub' online account

Click [HERE](#) or copy the following URL into your web browser: <https://oss.ticketmaster.com/aps/prem/EN/account/login>

Enter your unique Member ID and Password and then click **continue**.



*Please note: If you have forgotten your password or have any issues with logging in, please call 1300 78 10 78 or email [Premiership.Club@afl.com.au](mailto:Premiership.Club@afl.com.au) for assistance.*

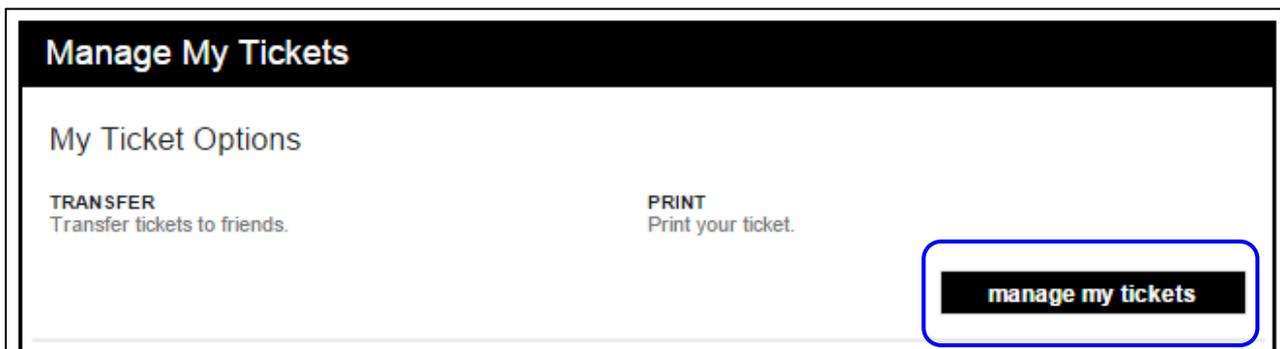
## Manage My Tickets

On the Manage My Tickets page, you will see the following options:

- My Ticket Options
- My Upcoming Events

### *My ticket options*

Click on **manage my tickets** to view a month-by-month calendar of all matches for which you have seats in your account, with matches for the current month displayed.



Your tickets for future months can be viewed by selecting the month at the bottom of the page and you will then be taken to the relevant event page where you can manage (view/download/print or transfer) your tickets as per screenshot on next page.

## Manage My Tickets

select an event

Transfer & Resale

instructions

March 2016

- MAR 24 THU** **Rd 1: Richmond v Carlton at MCG**  
7:20 PM || Melbourne Cricket Ground
- MAR 26 SAT** **Rd 1: Melbourne v GWS GIANTS at MCG**  
1:40 PM || Melbourne Cricket Ground
- MAR 26 SAT** **Rd 1: North Melbourne v Adelaide Crows**  
7:25 PM || Etihad Stadium
- MAR 27 SUN** **Rd 1: Western Bulldogs v Fremantle**  
1:10 PM || Etihad Stadium
- MAR 28 MON** **Rd 1: Geelong Cats v Hawthorn at MCG**  
3:20 PM || Melbourne Cricket Ground

2016 **Mar** Apr May Jun Jul Aug Sep

### *My upcoming events*

This will show you the next three (3) matches for which you have purchased tickets in date order of event.

If you wish to view either of these matches, click on manage this event and you will be taken to the relevant event page where you can manage (view/download/print or transfer) your tickets.

### My Upcoming Events

- MAR 24 THU** **Rd 1: Richmond v Carlton at MCG**  
7:20 PM || Melbourne Cricket Ground **manage this event**
- MAR 26 SAT** **Rd 1: Melbourne v GWS GIANTS at MCG**  
1:40 PM || Melbourne Cricket Ground **manage this event**
- MAR 26 SAT** **Rd 1: North Melbourne v Adelaide Crows**  
7:25 PM || Etihad Stadium **manage this event**

## Viewing seats in your account

From either the **My Upcoming Events** or **My Ticket Options**, select the match for which you wish to view your tickets and click on **manage this event**

**MAR**  
**24**  
THU

**Rd 1: Richmond v Carlton at MCG**  
7:20 PM || Melbourne Cricket Ground

**manage this event**

The seats that you have in your account (member seats as well as any guest passes purchased) will be listed and from here you will be able manage your seats.

Bay N17, Row A <b>You have 8 seat(s)</b>	
seat details	current entry method to event
<input type="checkbox"/> Seat 11	Action required
<input type="checkbox"/> Seat 12	Action required
<input type="checkbox"/> Seat 13	Action required
<input type="checkbox"/> Seat 14	Action required
<input type="checkbox"/> Seat 15	Action required
<input type="checkbox"/> Seat 16	Action required
<input type="checkbox"/> Seat 17	Action required
<input type="checkbox"/> Seat 18	Action required

When viewing tickets for a particular match you will have the following options available to you

 **Print-at-Home**

 **Transfer tickets**

### *Print-at-Home*

Clicking on this option will enable you to select the tickets required. Simply check the tick-box next to the seats you want and you can then download them as a pdf to print, save for future printing or send as an email attachment.

 **Print-at-Home**

 **Transfer tickets**

Bay N19, Row E **You have 6 seat(s)**

seat details	current entry method to event
<input checked="" type="checkbox"/> Seat 13	Action required
<input checked="" type="checkbox"/> Seat 14	Action required
<input checked="" type="checkbox"/> Seat 15	Action required
<input checked="" type="checkbox"/> Seat 16	Action required
<input checked="" type="checkbox"/> Seat 17	Action required
<input checked="" type="checkbox"/> Seat 18	Action required



## E-TICKETING INSTRUCTIONS - PRINTING

As you select each seat that you wish to download, the number of seats you will be doing this for will be shown in the top right-hand corner of the 'Manage my tickets' section, in brackets and within the **print** button.

The screenshot shows the 'Manage My Tickets' page. At the top right, there is a dropdown menu labeled 'select an event'. Below it, there are two buttons: 'manage more tickets' and 'print (6)'. The 'print (6)' button is highlighted with a blue box. Below the buttons, there is a 'back to May' link and a match card for 'Rd 10: Collingwood v Western Bulldogs at MCG' on 'MAY 29 SUN' at 'Melbourne Cricket Ground - 3:20 PM'.

Click on the print button, where the following will appear as a pop-up on your screen, confirming the seats you are about to print/download. If you wish to print tickets for more than one match, click **manage more tickets** to begin the printing process again for the other matches.

The screenshot shows a pop-up window titled 'Below are your selected seats to print.' with a 'Close' button in the top right. The text inside reads: 'Review your selected seats below. Note: You may discard a seat by deselecting the checkbox.' Below this is a checkbox for 'Reprinting tickets? Check this box if you wish to generate new barcodes for misplaced or stolen tickets. Your previously printed or issued tickets will no longer be valid.' Underneath, it says 'Selected Tickets (1 events; 6 tickets)'. A list of tickets is shown for 'Rd 10: Collingwood v Western Bulldogs at MCG' on 'Sun, 29 May 2016 3:20 PM || Melbourne Cricket Ground', 'Bay N19, Row E'. The list includes 'Seat 13' through 'Seat 18', each with a checked checkbox. At the bottom right, there is a 'cancel' link and a 'Continue to print' button, which is highlighted with a blue box.

If you wish to change the seats you wish to print at this time, simply un-tick those you no longer require and if no changes to the quantity are required, click on the **continue to print** button. You will then see confirmation of the tickets that you are going to print for review. If these are correct, check the terms of use checkbox and click on the **submit** button. (Please note: this won't be possible until you have agreed to the terms of use).

The screenshot shows the 'Print Tickets' confirmation page. It starts with a summary: 'Below is a summary of the 6 item(s) you have selected to print.' and a note: 'Note: You must print tickets at least prior to the start of the event. If you have any questions, please contact customer service at 1300781078.' Below this is another note: 'If any of the tickets below are currently on a Card (Membership or Credit Card), they will no longer be valid. Please use the printed ticket for entry'. The main section is a table titled 'Items Selected to Print' with columns: 'item', 'details', 'fee', and 'edit items'. The table contains one row for 'Rd 10: Collingwood v Western Bulldogs at MCG' with details 'Bay N19 Row E Seat 13 - 18' and a fee of '6 x \$0.00'. Below the table, there is a 'Print Fee Total' of '\$0.00' and a 'Total Due' of '\$0.00'. At the bottom, there is a checkbox for 'I agree to the terms of use...' which is checked. At the very bottom, there is a 'submit' button, which is highlighted with a blue box.

item	details	fee	edit items
 Rd 10: Collingwood v Western Bulldogs at MCG Sun, 29 May 2016 3:20 PM Melbourne Cricket Ground	Bay N19 Row E Seat 13 - 18	6 x \$0.00	fee total \$0.00

Print Fee Total \$0.00  
Total Due \$0.00

I agree to the terms of use. By using this Print service you agree that your personal information will be used and disclosed as permitted by the MyPremiershipClub Privacy Policy, which allows the MyPremiershipClub, Ticketmaster and others to send you event-related information and other special offers. If you have any questions please contact 1300781078.

Total Amount \$0.00

submit



## E-TICKETING INSTRUCTIONS - PRINTING

Your tickets will then be automatically downloaded as a pdf document to your computer, which can be viewed, printed and sent as an attachment via email.

You will also receive an email confirmation of the seats which you have downloaded as per the below.

You have printed the items below.

If you did not authorize this action, please contact customer service at 1300781078 immediately.

### Items Printed from Account #2281881

Seating in the AFL Reserve  
Melbourne Cricket Ground  
Sun, May 29, 2016  
3:20PM

**Bay N19, Row E, Seat 13**

**Bay N19, Row E, Seat 14**

**Bay N19, Row E, Seat 15**

**Bay N19, Row E, Seat 16**

**Bay N19, Row E, Seat 17**

**Bay N19, Row E, Seat 18**